



Privacy Policy

Effective Date: 10/03/2026

Cause2Cure (“we”, “us”, “our”) is committed to protecting your privacy and handling your personal information in an open and transparent way. We are an Australian registered charity and comply with the Privacy Act 1988 (Cwth) and the Australian Privacy Principles (APPs).

This Privacy Policy explains how we collect, use, disclose, store and protect your personal information.

1. What personal information we collect

We may collect personal information including (but not limited to):

- Name
- Email address
- Postal address
- Phone number
- Donation details (amount, date, reference number – not full credit card details)
- Event registration information
- Communication preferences
- Stories or information you voluntarily share with us (e.g. MND experiences)

We only collect personal information that is reasonably necessary for our activities.

2. How we collect personal information

We collect personal information when you:

- Make a donation
- Register for or attend an event
- Subscribe to newsletters or updates

Cause Cure

- Contact us by email, phone, social media or website forms
- Participate in fundraising activities or campaigns
- Share your story with us (with consent)

We may also collect information through third-party service providers such as secure donation platforms or event management systems.

3. Why we collect personal information

We collect and use personal information to:

- Process donations and issue receipts
- Communicate with donors, supporters and participants
- Manage events and fundraising activities
- Share updates about our work and impact (if you opt in)
- Comply with legal and regulatory obligations
- Improve our services and supporter experience

We will never sell or rent your personal information.

4. Sensitive information

Sensitive information (such as health information) is only collected if you voluntarily provide it and explicitly consent to its use — for example, when sharing an MND story. We treat this information with a higher level of care.

5. Disclosure of personal information

We may disclose personal information to:

- Trusted service providers (e.g. payment processors, mailing platforms, event systems)
- Professional advisers (e.g. auditors, legal or financial advisers)
- Regulators or government authorities when required by law



All third parties are required to handle personal information securely and in accordance with privacy laws.

6. Overseas disclosure

Some of our service providers may store data overseas (e.g. cloud-based platforms). Where this occurs, we take reasonable steps to ensure your personal information is protected in line with Australian privacy standards.

7. Direct marketing

We may send you updates about our work, events and fundraising activities if you have opted in or have an existing relationship with us.

You can opt out at any time by:

- Clicking “unsubscribe” in our emails, or
- Contacting us using the details below

8. Storage and security of personal information

We take reasonable steps to protect personal information from misuse, loss, unauthorised access or disclosure. This includes:

- Secure digital systems
- Restricted access to personal data
- Reputable third-party platforms with strong security standards

When personal information is no longer required, it is securely deleted or de-identified.

9. Accessing and correcting your information

You have the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate or outdated information

Requests can be made using the contact details below. We will respond within a reasonable timeframe.



10. Cookies and website analytics

Our website may use cookies and analytics tools to improve functionality and user experience. These tools do not identify you personally.

You can adjust your browser settings to disable cookies if you prefer.

11. Complaints

If you believe your privacy has been breached, please contact us first so we can address your concern promptly.

If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au.

12. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

13. Contact us

For privacy enquiries, access requests, or complaints, please contact:

Cause2Cure

Email: info@cause2cure.com.au

Website: www.cause2cure.com.au