



## Terms & Conditions

Effective Date: 10/03/2026

Welcome to the Cause2Cure website.

These Terms and Conditions govern your use of the Cause 2 Cure website and the purchase of merchandise through our online store.

By accessing this website or purchasing products from us, you agree to these Terms and Conditions.

### 1. About Cause2Cure

Cause2Cure Ltd is an Australian registered charity dedicated to raising funds and awareness to accelerate research into the cause and cure of Motor Neuron Disease (MND).

All funds raised support initiatives aligned with our charitable objectives.

### 2. Use of the Website

By using this website, you agree that you will:

- Use the website for lawful purposes only
- Not misuse, disrupt, or interfere with the website or its security
- Not attempt to gain unauthorised access to our systems
- Not reproduce, copy, or distribute website content without permission

Cause2Cure reserves the right to restrict or terminate access if these conditions are breached.



### **3. Products and Merchandise**

Cause2Cure may sell merchandise through this website, including items such as socks and other branded products.

All products are subject to availability.

We reserve the right to change or discontinue products without notice.

Product descriptions and images are provided as accurately as possible but may vary slightly from the final product.

### **4. Pricing and GST**

All prices displayed on the website are in Australian Dollars (AUD).

Where applicable, prices may include Goods and Services Tax (GST) in accordance with Australian tax law.

Shipping costs will be clearly displayed before checkout.

### **5. Payments**

Payments are processed securely through third-party payment providers.

Cause2Cure does not store credit card details.

Accepted payment methods may include credit cards, debit cards, or other secure online payment systems available at checkout.

### **6. Donations**

Donations made through the website support the charitable purposes of Cause2Cure.

Unless stated otherwise:

- Donations are voluntary
- Donations are non-refundable

Receipts will be issued where appropriate.



## **7. Shipping and Delivery**

Cause2Cure will make reasonable efforts to dispatch orders promptly.

Delivery times may vary depending on location and shipping provider.

Cause2Cure is not responsible for delays caused by postal or courier services.

If an item is lost or damaged during delivery, please contact us and we will work with you to resolve the issue.

## **8. Refunds and Returns**

Cause2Cure complies with the Australian Consumer Law (ACL).

Customers are entitled to a replacement, repair or refund if:

- A product is faulty
- A product is significantly different from its description
- The product is not fit for its intended purpose

For hygiene reasons, certain items such as socks may not be eligible for change-of-mind returns unless faulty.

To request a return or refund, please contact us within 14 days of receiving the product.

## **9. Privacy**

Cause2Cure respects your privacy and handles personal information in accordance with our Privacy Policy and Consumer Data Policy.

These policies explain how we collect, use and protect personal information.

## **10. Intellectual Property**

All content on this website, including text, logos, images, branding and design, is the property of Cause2Cure unless otherwise stated.

Content may not be reproduced, copied or used without permission.



### **11. External Links**

Our website may contain links to third-party websites.

Cause 2 Cure is not responsible for the content, privacy practices or policies of those websites.

### **12. Limitation of Liability**

To the extent permitted by law, Cause Cure will not be liable for any indirect or consequential loss arising from the use of this website or the purchase of merchandise.

Nothing in these Terms excludes rights under the Australian Consumer Law.

### **13. Changes to Terms**

Cause2Cure may update these Terms and Conditions from time to time.

Updated terms will be published on this page.

Continued use of the website constitutes acceptance of the updated terms.

### **14. Governing Law**

These Terms and Conditions are governed by the laws of Western Australia, Australia.

Any disputes will be subject to the jurisdiction of the courts of Western Australia.

### **15. Contact**

If you have any questions about these Terms and Conditions, please contact:

Cause2Cure Ltd

Email: [info@cause2cure.com.au](mailto:info@cause2cure.com.au)

Website: [www.cause2cure.com.au](http://www.cause2cure.com.au)